**FAQ Page**

### What are the screen dimensions?

**Screen Size:**
- Height – 23.04”
- Width – 40.97”

**Screen Specifications:**
- 47” IPS LED monitors
- 16:9 1080p resolution (1920 x 1080 pixels)
- Actual size of pixels: 40.97 x 23.04 (Presentation slides should be set to this size.)

### What are the stand dimensions?

**Stand Size (Landscape Mode):**
- Height – 83 1/2” (~ 7 feet)
- Width – 43 1/2” (3.6 feet)
- Depth – 38 1/3” (3.2 feet)

### Are portrait or landscape presentations accepted?

We will only be accepting **landscape** presentations. If your presentation is in a portrait format, it will be forced as landscape and will be distorted.

### Which presentation software’s are installed on the computers/tablets?

All of the electronic posters should be created using our **landscape** PowerPoint template.

### Average number of pages in an e-poster?

On average, presenters will normally have 3-5 pages of content on their e-posters. Additional pages can be used for hyperlinked (enlarged) images, rotating graphics or for videos.

### How large can the e-poster files be?

We suggest limiting your e-poster file size to 150 MBs or less.

### How should I save my presentation?

The ePoster files should be saved as “**lastname.first name**”. If you have new updates add a V2, for version 2, or V3, V4, depending on how many times you upload your new version. The updated version should be named accordingly, “**lastname.first nameV2**”.

### What’s included with an ePosterBoard?

Each ePosterBoard consists of a 48 inch flat-panel monitor, mobile stand, shelf, mouse device for our mac minis, and cable connectors.

### How do I advance slides?

Presentations will be setup to advance manually using the navigation buttons that will be embedded into the slides. We provide a mouse device with each ePosterBoard so that you can advance your presentation at your own discretion. **NOTE: Monitors are NOT touch-screen.**

### Is there on-site technical assistance?

Yes, we provide technical assistance both before and during the conference. There will always be at least 2 ePosterBoards technicians on-site to assist the presenters with questions.

### How much energy do the ePosterBoards use?

All of the ePosterBoards are low energy systems that only use 110 Watts of power. Each ePosterBoard (monitor and mac-mini computer/surface tablet) can use up to 1 Amp of power.

### Is there assistance with e-poster creation?

Yes, we have expanded our ePosterBoards service to include an e-Poster design business. Our poster designer will custom design an interactive and dynamic e-poster for you with all of the contents that you provide for her. Please contact our designer, Jenna Britt (Jenna.Britt@eposterboards.com), for more information on prices and designs.

### What should I bring to the poster session?

Please make sure that you bring an electronic copy of your presentation with any multimedia files on a flash drive to the event.

### Who should I contact for ePoster formatting questions?

If you have questions about formatting your presentation, please contact our tech support team at: [http://www.eposterboards.com/support/](http://www.eposterboards.com/support/).